

09336094-072304

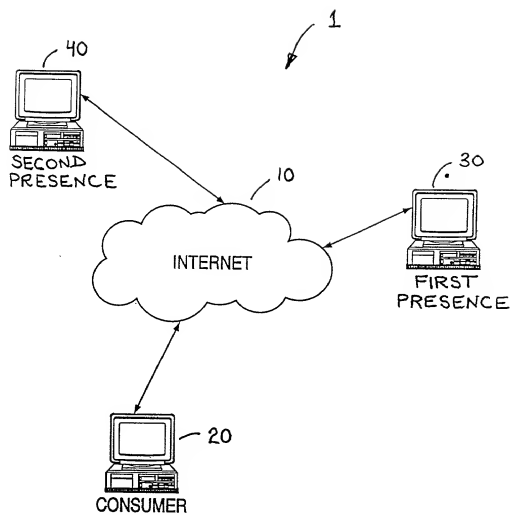


FIG. 1

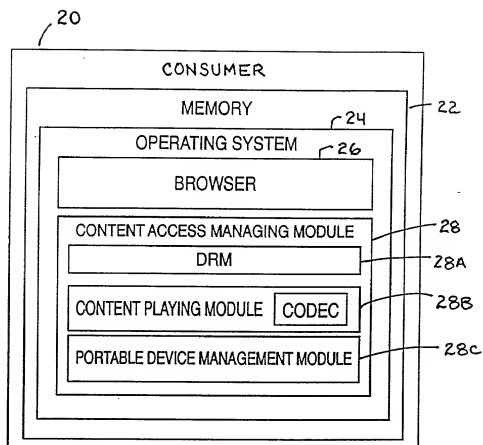


FIG. 2

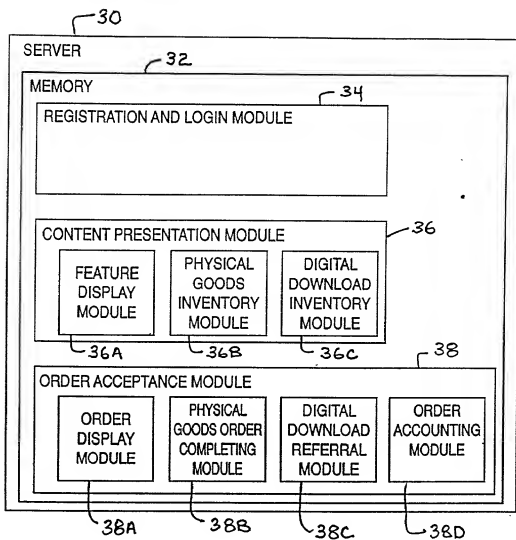


FIG. 3

FIG. 4

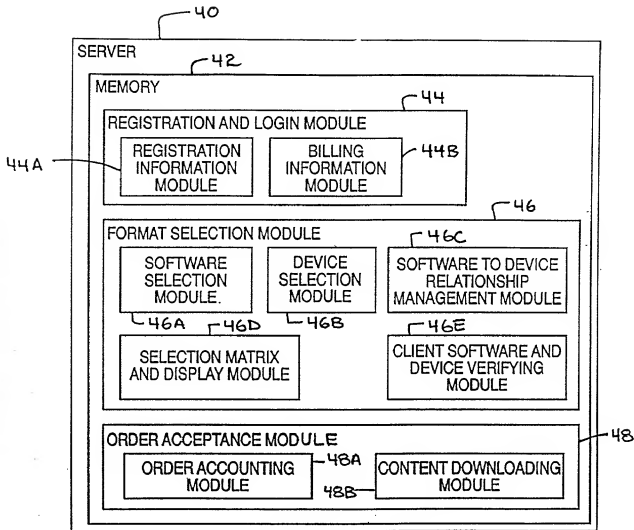


FIG. 4

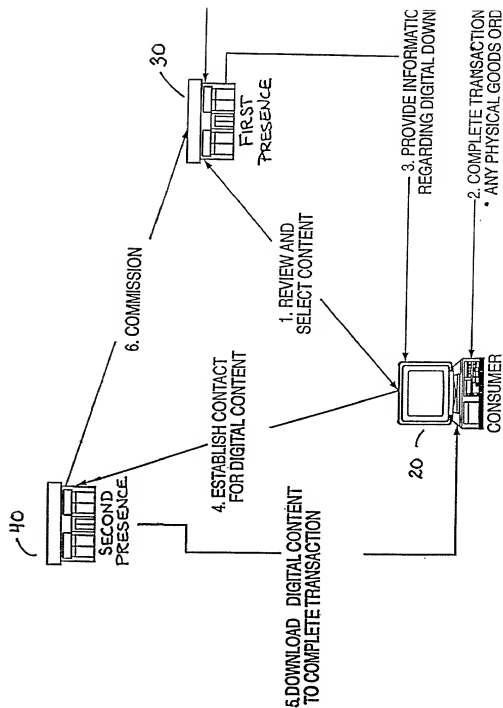


FIG. 5

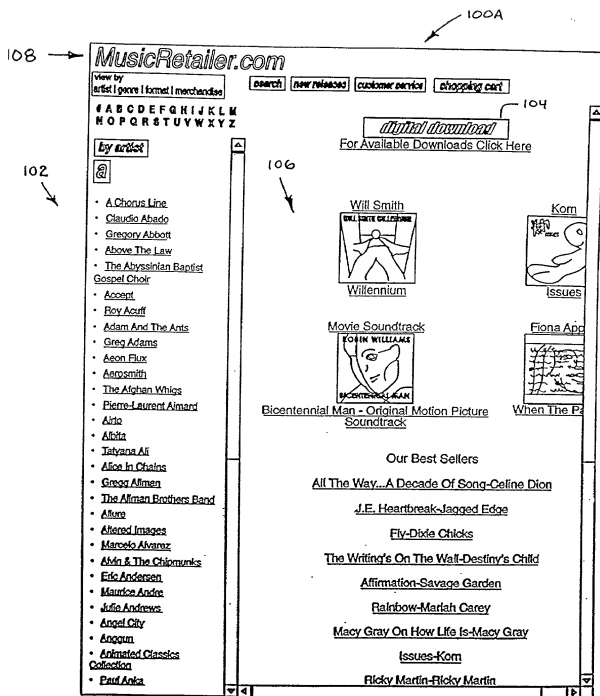


FIG. 6A

MusicRetailer.com

View by  
Artist | Genre | Format | Merchandise

search

new releases

customer service

shopping cart

# A B C D E F G H I J K L M  
N O P Q R S T U V W X Y Z

by artist

h

- Andreas Haefliger
- Hartmut Haendchen
- Nina Hagen
- Merle Haggard
- Hilary Hahn
- Taro Hakase
- Daryl Hall
- Jim Hall
- Herbie Hancock
- Hancock, Herbie, & Corea,

Chick

- Frederic Hand
- Hansi Rocks
- Happily Ever After
- Tim Hardin
- Mary Cleere Haren
- Harlem World
- Alvin Youngblood Hart
- Dan Hartman
- CD Hawkins
- Screamin' Jay Hawkins
- Sophie B. Hawkins
- Tramine Hawkins
- Charles G. Hayes
- Isaac Hayes
- Wade Hayes
- Headsym
- Heart
- Heatwave
- Fletcher Henderson & His
- Orchestra
- HERBERT VON
- KARAJANMUTTE

Lauryn Hill

Everything Is Everything

*digital download*

RUFFHOUSE JV



Lauryn Hill  
Everything Is Everything

Your cart has 1 item

120

106

Click on a price to order.

CD Single  
Digital Download  
(1 Track Only)

Special Off

other discs by this artist  
Track Listing

110

2 selections on 1  
CD Single.

116

Everything Is  
Everything

3:56 DOWNLOAD

Ex-Factor

4:37

118

6:49 Special  
Introductory Offer  
\$2.49

FIG. 6B

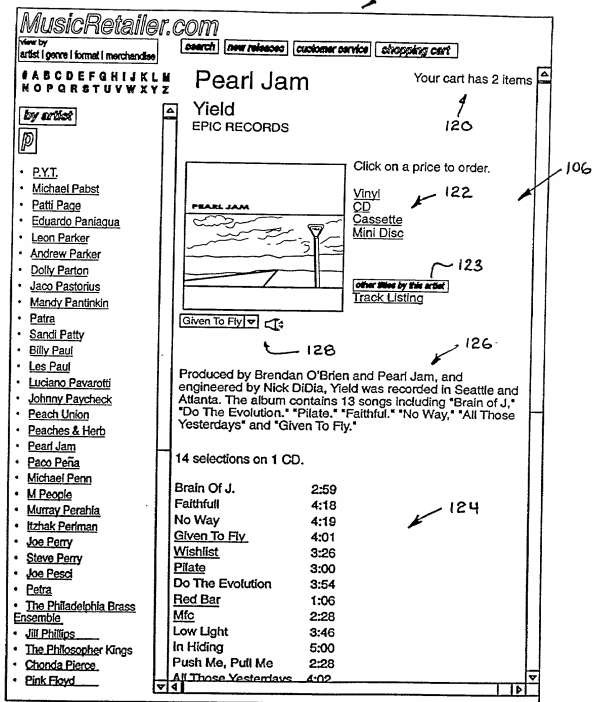


FIG. 6C



100D

**MusicRetailer.com**

View by: [artist](#) | [genre](#) | [format](#) | [merchandise](#)    [search](#) | [new releases](#) | [customer service](#) | [shopping cart](#)

**A B C D E F G H I J K L M**  
**N O P Q R S T U V W X Y Z**

**by artist**

☒ **P**

- [P.Y.T.](#)
- [Michael Pabst](#)
- [Patti Page](#)
- [Eduardo Paniaagua](#)
- [Leon Parker](#)
- [Andrew Parker](#)
- [Dolly Parton](#)
- [Jaco Pastorius](#)
- [Mandy Patinkin](#)
- [Patra](#)
- [Sandi Patty](#)
- [Billy Paul](#)
- [Les Paul](#)
- [Luciano Pavarotti](#)
- [Johnny Paycheck](#)
- [Peach Union](#)
- [Peaches & Herb](#)
- [Pearl Jam](#)
- [Paco Peña](#)
- [Michael Penn](#)
- [M People](#)
- [Murray Perahia](#)
- [Izchak Perlman](#)
- [Joe Perry](#)
- [Steve Perry](#)
- [Jon Pesci](#)
- [Petra](#)
- [The Philadelphia Brass Ensemble](#)
- [Jill Phillips](#)
- [The Philosopher Kings](#)
- [Chonda Pience](#)
- [Pink Floyd](#)

**your current order for physical goods is as follows:**

product ID	Item	price	quantity	subtotal
68164EK	Yield	\$14.98	<input type="text" value="1"/>	\$14.98

**your current order for downloads is as follows:**

product ID	Item	price	quantity	subtotal
06639USSM19	Everything is Everything	\$2.49	<input type="text" value="1"/>	\$2.49

To change an item's quantity, edit the number and press "Update Order". [                      ]

[update order](#)    [clear all](#)    [ [submit order](#) ]

The total charges for your downloads are **\$2.49**. After confirming your physical goods purchase, you will be instructed to complete your download transaction

**Shipments made within the U.S. only**

FIG. 6D

MusicRetailer.com

customer service

shopping cart

continue shopping

The total charges for your physical goods are \$18.87. Please fill in the credit card information and billing address. When you are ready, press the "Submit Order" button to confirm this order and make your purchase.

A special digital download window will appear to guide you through getting your digital downloads once you have completed the information on this page and submit your order.  
YOU WILL BE BILLED SEPARATELY FOR DOWNLOADS

#### Order Summary

charges	total
Physical goods Total:	\$14.98
Tax:	\$0.90
Shipping:	\$2.99
Physical goods sub Total:	\$18.87
Download sub Total:	\$2.49
Plus Applicable Sales Tax:	
Download Total:	\$2.49
Sub Total:	\$21.51

#### Credit Card Information

Name:	<input type="text" value="John Q. Public"/>
Number:	<input type="text" value="*****"/>
Type:	<input type="text" value="Master Card"/> ▼
Exp:	<input type="text" value="Nov"/> ▼ <input type="text" value="2001"/> ▼

#### Billing Address

First Name:	<input type="text" value="John"/>
Last Name:	<input type="text" value="Public"/>
Phone:	<input type="text" value="201-555-1234"/>
Street:	<input type="text" value="1 Anywhere Drive"/>
Apt:	<input type="text"/>
City:	<input type="text" value="Yourtown"/>
State:	<input type="text" value="NEW JERSEY"/> ▼
Zip:	<input type="text" value="*****"/>

[ submit order ]

FIG 6E

```
graph TD; 300([START]) --> 302[CONSUMER NAVIGATES TO FIRST PRESENCE AND OBTAINS INFORMATION REGARDING AVAILABLE DIGITAL CONTENT]; 302 --> 304{CONSUMER INDICATES DESIRE TO ORDER DIGITAL CONTENT?}; 304 -- NO --> END1([END]); 304 -- YES --> 306[NEW WINDOW OPENS FOR COMMUNICATING BETWEEN SECOND PRESENCE AND CONSUMER]; 306 --> 308[CONSUMER COMPLETES DIGITAL CONTENT ORDER WITH SECOND PRESENCE]; 308 --> 310[NEW WINDOW CLOSES AND CONSUMER AUTOMATICALLY RETURNS TO SITE ACCESSED PRIOR TO DIGITAL CONTENT ORDER]; 310 --> END2([END]);
```

1000

300

CONSUMER NAVIGATES TO FIRST PRESENCE AND OBTAINS INFORMATION REGARDING AVAILABLE DIGITAL CONTENT

302

DISPLAY INFORMATION REGARDING DIGITAL CONTENT AVAILABLE FROM SECOND PRESENCE

304

CONSUMER INDICATES DESIRE TO ORDER DIGITAL CONTENT ?

NO

END

YES

306

NEW WINDOW OPENS FOR COMMUNICATING BETWEEN SECOND PRESENCE AND CONSUMER

308

CONSUMER COMPLETES DIGITAL CONTENT ORDER WITH SECOND PRESENCE

310

NEW WINDOW CLOSES AND CONSUMER AUTOMATICALLY RETURNS TO SITE ACCESSED PRIOR TO DIGITAL CONTENT ORDER

END

FIG. 7

202 →

SONY MUSIC

200A

downloads

1 registration

1 2 3 4 HELP

**Welcome Sony Music customer**

You will need to follow an easy 4-step process to complete the purchase of your Sony Music digital downloads. The first necessary step is to register, or log on to, your Download Services Account. The account will enable our customer service staff to help you with any questions you may have about your purchase.

**Please Note:**

Your credit card has not yet been charged for your music downloads.  
If you have any questions about downloading music, click here for FAQ's.

**DOWNLOAD SERVICES ACCOUNT**

Information regarding your music downloads will be e-mailed to you.

**NEW SONY MUSIC DOWNLOAD CUSTOMER**

To receive your music downloads all fields must be completed.

Your Name:   
 Email:   
 US Zip Code:   
 Password:   
 Passwords must be at least 6 characters.  
 Re-enter Password:

**RETURNING SONY MUSIC DOWNLOAD CUSTOMER**

To receive your music downloads all fields must be completed.

Email/ User ID:   
 Password:

FIG. 8A

SONY MUSIC

200B

downloads

## 2 billing information

1 2 3 4 HELP

Your order reference number is 7223750.  
You have selected the following music downloads:



Please print this page by  
clicking the printer icons, or  
write down your order  
reference number so that  
we may better serve you.

artist	title	cost
Laurn Hill	Everything Is Everything	\$ 2.49
I would like to receive more information on this artist. <input type="checkbox"/>		Sub-Total \$2.49
		Sales Tax \$0.00
		Grand Total \$2.49

## BILLING INFORMATION

To receive your music downloads all required (\*) fields must be  
completed.

## Please Note

Your credit card has not yet  
been charged for your  
music downloads.



This site uses the industry wide  
security feature called Secure  
Sockets Layer protocol ("SSL")  
in order to further protect your  
credit card and personal  
information between your  
browser and our server.

Credit Card: ☐ ☐ ☐

Name on Card:

Card Number:

Expiration: 01 ▼ 2000 ▼ \*

Address:

City:

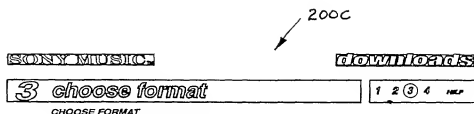
State: Alabama ▼ \*

U.S. Zip Code:

Next

You will be able to return to this session for the next 48 hours if necessary by using the link in the email  
we have sent you with your account information.

FIG. 8B



Click below to select the format of your digital downloads.  
You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

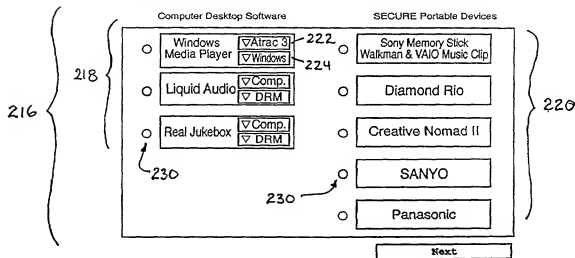


FIG. 8C



CHOOSE FORMAT

Click below to select the format of your digital downloads.  
You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

216 {

230

Computer Desktop Software	DMAT Portable Devices
<input checked="" type="radio"/> Windows Media Player <div>▼ Atrac 3</div> <div>▼ Windows</div>	<input type="radio"/> Sony Memory Stick Walkman & VAIO Music Clip
<input type="radio"/> Liquid Audio <div>▼ Comp.</div> <div>▼ DRM</div>	<input type="radio"/> Diamond Rio
<input type="radio"/> Real Jukebox <div>▼ Comp.</div> <div>▼ DRM</div>	<input type="radio"/> Creative Nomad II
	<input type="radio"/> SANYO
	<input type="radio"/> Panasonic

Next

232

FIG. 8D

200D

SONY MUSIC

download.com

3 choose format

1 2 3 4 HELP

You do not have the proper versions of Windows Media Player and ATRAC3 Plug-in installed.  
You can download the latest versions of each by clicking the link below.

[Windows Media Player and ATRAC3 for Internet Explorer](#)

Once you finish with the installation, click the continue button.

Continue

234



FIG. 8E



FIG. 8F

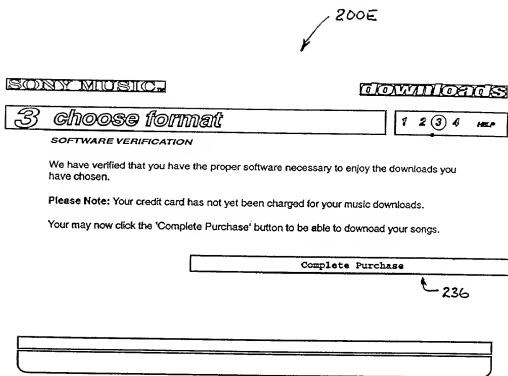


FIG. 8F

200F

SONY MUSIC

downloads

4 download songs

1 2 3 4 HELP

DOWNLOAD YOUR SONGS

We have charged your credit card.

For each download you should click your mouse on the 'Download Song' link, and then select a location for the song file. After the downloading is complete, go to the location to where you have saved the son, and doubleclick on the file to play the music. It is necessary to do this separately for each download.

artist	title	time	file size	
Laurn Hill	Everything Is Everything	3:56	3.88 MB	<a href="#">Download Song</a>

238

Estimated time to complete digital download (file size 4 Mb)

Modem Speed	Estimated time
28.8 Kbps	21 mins 20 sec
56.0 Kbps	9 min 20 sec

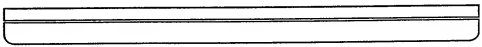


FIG. 8G